

Program

This is the 13th year the New England Health Information Management Associations will come together for continuing education and networking. This year's conference offers 18 hours of continuing education featuring topics on HITECH, ICD-10 Preparedness, Legislative Advocacy, Management Development, Joint Commission, Privacy Requirements under HITECH, QA Benchmarking in Transcription, Project Management, Interventional Radiology Coding, and Coding Certification Preparation. Our professional trade exhibits span two days and the social events include a Meet & Greet social Sunday evening, Silent Auction and our Presidents' Dinner Reception on Monday evening, featuring a live jazz band, to honor the New England HIMA Presidents and outgoing AHIMA CEO, Linda Kloss.

Register online at:

<http://guest.cvent.com/i.aspx?6X%2cM3%2cbdb8aecc-38c7-4813-b71a-9962e3b5e207>

or visit the Conference webpage at:

mahima.org/new_england_state_hima_annual_conference/

AGENDA

Sunday, May 2, 2010

8:30 AM - 9:00 AM **Sunday Workshops Registration/Continental Breakfast**
Location: Radisson Hotel, Ballroom Assembly Area

9:00 AM - 4:00 PM **CCS/CCS-P Exam Prep Session**

Nancy Entwistle, MPA, RHIT, CCS
Chair, Health Information and Coding Division, Caritas Laboure College

Mary Beth York, CCS, CCS-P
Senior Associate, Barry Libman, Inc.

Session description: This session will prepare you to take the CCS (Certified Coding Specialist) Exam or the CCS-P (Certified Coding Specialist-Physician Office setting) Exam administered by the American Health Information Management Association (AHIMA). The morning session will divide the attendees by exam type and afternoon session will include candidates for both exams. Comprehensive study guide with practice exam questions will be provided. Continental breakfast and lunch are included in registration fee.

Please note that an extended practice session for the CCS exam candidates will be held on Monday, May 3rd in the morning. The rest of the day will be rounded off with ICD-10 Preparedness & Advanced Coding Clinic Issues. Interested attendees must register for the two day exam prep option.
6 CEU's Location: Radisson Ballroom, Salon CD

9:00 AM - 4:00 PM **Fundamentals of Project Management**

Bill Yates, PMP
Velociteach www.velociteach.com

Session description: This full day session will cover the fundamental principles of Project Management including planning, defining project activities, assessing risk, communications, how to execute and control the project.
6 CEU's Location: Radisson Ballroom, Salon B

3:00 PM - 5:00 PM **CSA Presidents Board Meeting**
Location: Coolidge Room, 2nd Floor, Radisson
New England HIMA Presidents & President-Elects only

5:00 PM - 6:00 PM **Meet & Greet Cocktail Reception**
Gather with your colleagues and business partners for light hors d'oeuvres and a cash bar. Relax and mingle for a while before heading out for dinner on your own.

Location: Curriers Room, main floor, Radisson

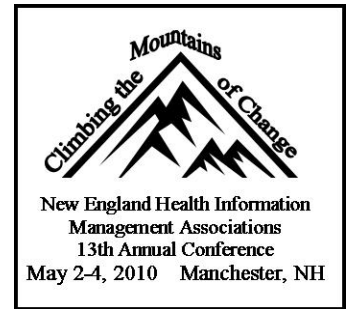
Monday, May 3, 2010

8:00 AM - 8:45 AM **Conference Registration/Continental Breakfast**
Location: Radisson Ballroom Assembly Area

8:00 AM - 4:00 PM **Exhibit Hall Open/Silent Auction**
Location: Armory, main floor, Radisson

8:30 AM - 12:00 PM **Morning Workshop: Interventional Radiology Coding**

David Zielske, MD, CCS, CPC-H, RCC
President, ZHealth Publishing, Inc.



Radisson Hotel, Manchester

Session description: The presentation will cover Vascular Peripheral Interventions. A quick overview of the problems we have seen over the years and how this may impact accurate coding, followed by coding guidelines and examples for the following: angioplasty, atherectomy, stent placement, thrombolytic and non-thrombolytic infusions, thrombectomy, embolization, and aortic stent graft procedures. Discussions throughout the conference will include catheter placement and imaging codes submitted with these procedures. A basic knowledge of concepts and codes pertinent to IR coding is expected of the attendees. Open style forum questions will be answered throughout the conference.

3 CEU's Location: 2nd floor meeting rooms, Radisson

8:45 AM - 9:00 AM

Welcome/Announcements

Speaker: Ann D'Arcy-James, RHIT, President, NH HIMA

Location: Radisson Ballroom

8:45 AM - 12:00 PM

Morning Workshop: CCS Exam Practice Session

Nancy Entwistle, MPA, RHIT, CCS
Chair, Health Information and Coding Division, Laboure College

Mary Beth York, CCS, CCS-P
Senior Associate, Barry Libman, Inc.

Session description: CCS (Certified Coding Specialist) Exam practice case studies will be presented in order to provide hands on coding practice for the CCS Exam candidate.

To round off the experience, attendees are encouraged to attend the afternoon Track 1 breakout session (2-3:45pm) on ICD-10 Preparedness and the Advanced Coding Clinic Forum.

3 CEU's Location: 2nd floor meeting rooms, Radisson

9:00 AM - 9:45 AM

KEYNOTE PRESENTATION: Fire Up Your Life



Donna Hartley
Inspirational Speaker, Hartley International
www.donnahartley.com

Session description: If you have ever experienced a churning stomach, shaky knees and a heart pounding walk to the podium, our speaker has good news, "no one ever died from giving a speech". Target communication makes the difference using preparation, presentation and persuasive techniques. Donna Hartley is an informational, motivational speaker who has received international acclaim assisting corporations and businesses. You will learn to build your credibility through effective communication and get the results you want. A master at weaving a story, she gives you strategies to enrich your attitude, enhance customer service, improve communication and welcome change. 1 CEU Location: Radisson Ballroom

9:45 AM - 10:00 AM

Break

Location: Exhibit Hall, Armory, Radisson

continued....

10:00 AM - 11:00 AM

AHIMA Update: A Time of Transition



Linda L. Kloss, RHIA, CAE, FAHIMA
Past Chief Executive Officer, AHIMA



Alan Dowling, Ph.D.
Incoming Chief Executive Officer, AHIMA

Session description: AHIMA says goodbye to Linda Kloss and welcomes a new CEO, Alan Dowling, PhD, this spring. See what changes this transition brings to AHIMA. 1 CEU Location: Radisson Ballroom

11:00 AM - 12:00 PM **General Session: Achieving the Pinnacle of HIM Goals: Advocacy Efforts to Facilitate the Climb**



Dan Rode, MBA, CHPS, FHFMA
Vice President, Policy & Government Relations, AHIMA

Session description: Never before have so many issues of concern to HIM professionals been the topic of discussion in local and national forums. The opportunities for the profession and the professional are great, but will they be fulfilled? This session will scan the topics and opportunities for HIM as the healthcare industry climbs into an era of patient-centered healthcare and EHR and HIE adoption. 1 CEU Location: Radisson Ballroom

12:00 PM - 1:00 PM

Lunch/Raffles

Location: Radisson Ballroom

1:00 PM - 2:00 PM

Vendor Hour/Silent Auction

1 CEU Location: Armory, Radisson

2:00 PM - 2:45 PM

Track 1: From the Foothills to the Mountaintop of ICD-10



Bernice Von Saleski, RHIA, MAS
Corporate Coding Manager, Partners Health Care

Session description: Does your organization need help getting through the foothills on the way to the mountain top of ICD-10? Gain knowledge from the experience of Partners Healthcare over the past year and see what is on the horizon for the next 3 years. Join the mountain climbing tour of ICD-10 before you get lost! 1 CEU Location: 2nd Floor Meeting Rooms, Radisson

2:00 PM - 2:45 PM

Track 2: Fire Up Your Speaking



Donna Hartley
Inspirational Speaker, Hartley International

Session description: Your success depends on how you present your information — whether speaking to one or one hundred people. There is no greater skill to move you up the career ladder faster than knowing what to say and how to say it. Learn how presentation, projection and persuasion can expand your communication skills. 1 CEU Location: 1st Floor Meeting Rooms, Radisson

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2:00 PM - 2:45 PM

Track 3: Coding & Billing Issues for Critical Access Hospitals

Maggie Fortin
Senior Manager, Healthcare Consulting
Baker, Newman & Noyes, Portland, ME

Session description: A study of the special billing requirements associated with Medicare Critical Access Hospital (CAH) claim submissions including a review of the Option 2 -Cost-Based payment methodology. In addition, the presentation will offer best practice techniques for avoiding coding / billing errors in this regulatory audit environment. 1 CEU Location: 1st Floor Meeting Rooms, Radisson

3:00 PM - 3:45 PM

Track 1: Advanced Coding Clinic Forum



Barry Libman, RHIA, CCS, CCS-P
President, Barry Libman, Inc.



Robert Seger, MBA, RHIA, CCS
Administrative Director, Dept of Urology, Mass General
Hospital

Session description: This session will offer an in-depth group discussion of coding changes and clarifications from recent issues of *Coding Clinic* and *CPT Assistant* as well as selected complex coding issues. Led by industry leaders, here's your chance to be sure you are up to date and fully understand how these coding rules affect your facility. Bring your questions and your ideas! 1 CEU Location: 2nd Floor Meeting Rooms, Radisson

3:00 PM - 3:45 PM

Track 2: Project Management for HIM Professionals

Cindy Zak, RHIA, PMP
Director of HIM/Privacy Officer, Milford Hospital, CT

Session description: Learn some basic skills in Project Management that can be applied to your latest HIM project.
1 CEU Location: 1st Floor Meeting Rooms, Radisson

3:00 PM - 3:45 PM

Track 3: Understanding OASIS Data Collection & Quality Measures in Home Health



Joan Usher, RHIA, COS-C, ACE
President, JLU Health Record Systems

Session description: The Outcome and Assessment Information Set (OASIS) is the instrument/data collection tool used to collect and report performance data by HHAs. In 2010, CMS added 13 new process of care measures to the already publicly reported outcome measures on Home Health Compare. Learn what data elements are captured in home health and about CMS's goal for harmonization of data among Medicare beneficiaries which transition between care settings in an aim to reduce hospital readmissions and provide quality outcomes. 1 CEU Location: 1st Floor Meeting Rooms, Radisson

4:00 PM - 5:00 PM

State Business Meetings - Open to all attendees

Location: 1st and 2nd floor meeting rooms. Exact locations will be posted at the Registration Desk in the Radisson Ballroom Assembly area.

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5:30 PM - 9:00 PM

**Presidents Dinner Reception Honoring Past AHIMA CEO, Linda Kloss
Silent Auction Wrap Up**

The Presidents Dinner Reception is graciously sponsored by



A live jazz band, hot and cold hors d'oeuvres, pasta and carving stations, and cash bar will be available. Last bids for Silent Auction will be taken until 6 pm. Winners will be announced at that time.

Admission is \$25 per person. Tickets may be purchased in section 3 of the registration form.
Location: Radisson Ballroom

Tuesday, May 4, 2010

7:00 AM - 9:00 AM

Conference Registration/Continental Breakfast
Location: Radisson Ballroom Assembly Area

7:30 AM - 8:30 AM

**Breakfast Panel Discussion: Release of Information: From Guard to Guide
Tools and Strategies for Making Health Information Manageable**
panelists:

- Marianne Garfi, RHIA, CCS-P, Coding Specialist, US Dept of Labor and MyPHR Community Advocate, MaHIMA
- Mary Horan, Director of Patient Centered Care, Wyndham Hospital, CT
- Karen Lawler, RHIA, Director, HIM/Privacy, Stamford Hospital, CT

Session description: A unique panel discussion about current practices of health information management; the barriers they pose and the bridges we can build with patients and families to share with the Practice Councils at AHIMA. Discussion points will include types of requests, timeliness and release, rules and regulations, patient/family access, and audience points. 1 CEU Location: 1st Floor meeting rooms, Radisson

7:30 AM - 8:30 AM

Tech Breakfast Topic 1: Workflow for Health Information Management
Barbara Hinkle-Azzara, RHIA
Chief Product Strategist, Meta Health Technology

Session description: Attendees will understand how using workflow can significantly improve HIM department productivity, physician satisfaction, and overall management of the HIM department. 1 CEU
Location: 1st and 2nd Floor meeting rooms, Radisson

7:30 AM - 8:30 AM

Tech Breakfast Topic 2: Request Management System (RMS) for ROI
Maureen Menzie,
District Sales Manager, Bactes Imaging Solutions

Daniel Bailey
President, Bactes Imaging Solutions

Session description: Track, report, scan and process ROI requests from one system that enables your facility to keep all of your HIPAA disclosure in the same system that processes ROI. 1 CEU Location: 1st and 2nd Floor meeting rooms, Radisson

7:30 AM - 8:30 AM

Tech Breakfast Topic 3: Building a Physician Bridge to CPOE and Meaningful Use Utilizing Microsoft Technologies and Frameworks
Vince Vickers
Zanette Commercial Solutions

Session description: Learn how technology can be used to automate the Computerized Physician Order Entry (CPOE) process and positively impact both quality improvement, care processes, and organizational change management. Understand how this solution provides early impact under "Meaningful Use" and how hospitals with limited or no EMR can implement this solution as a "bridge" to CPOE. 1 CEU Location: 1st and 2nd Floor meeting rooms, Radisson

continued...

7:30 AM - 8:30 AM

Tech Breakfast Topic 4: Computer-Assisted Coding ICD-10

Heather Eminger
CAC Product Manager, Dolbey

Session description: To educate HIM professionals about the benefits of the Computer-Assisted Coding Technology. Learn how Computer-Assisted Coding Technology can be used to address current and future coding issues. Hear about how this coder productivity tool will positively impact the industry and how technology can improve workflow, consistency and revenue cycle management. We will discuss why your facility should consider Computer-Assisted Coding and some of the benefits early adopters of CAC have experienced with both inpatient and outpatient coding. 1 CEU Location: 1st and 2nd Floor, Radisson

7:30 AM - 8:30 AM

Tech Breakfast Topic 5: A Powerful, Cost-Effective Alternative to Spreadsheets for Internal & Business Associate HIPAA/HITECH Act Risk Assessments

Bruce A. Beck, VP
Business Development, Avior Computing

Session description: Update regulatory landscape affecting health care providers and their business associates. Discuss the risks of non-compliance Explore more effective techniques in conducting compliance risk assessments Learn how a SaaS (Web-based) based technology deployment can increase compliance at a lower cost than spreadsheets. Avior Computing started our Healthcare initiative about 1.5 years ago. Avior started in financial services, but with the advent of the new HITECH Act Avior decided to customize our content and assessments for Healthcare Payers and Providers. Our first customers include Guardian Insurance, CIGNA, Blue Cross Blue Shield of MA, and Europ Assistance. Europ Assistance is one of the leading emergency medical providers in the world delivering services in over 133 countries. Personal background: 30 years of successful executive experience in technology and consulting. 1 CEU Location: 1st and 2nd Floor meeting rooms, Radisson

9:00 AM - 9:15 AM

Welcome/Announcements

Speaker: Michele Skinner, RHIT, CCS, Rhode Island HIMA President
Location: Radisson Ballroom

9:15 AM - 10:00 AM

General Session: HITECH Update from the Office of HIT Adoption



David Hunt, MD, FACS
Director, Office of HIT Adoption, Washington, DC

Session description: The latest news from the national front on the HITECH legislation. 1 CEU Location: Radisson Ballroom

10:15 AM - 11:00 AM

General Session: Understanding & Implementing Privacy Requirements Associated with HITECH



Debra A. Mikels
Corporate Manager, Confidentiality, Partners Healthcare

Session description: This presentation will include a summary of the privacy requirements in the HITECH regulation and provide practical examples of how these might be implemented by health care providers. 1 CEU Location: Radisson Ballroom

11:00 AM - 12:30 PM

Vendor Hour/Lunch/Raffles

Last call to visit with exhibitors in the Armory. Boxed lunches will be served at 11:45 in the hall. Raffles and door prizes will be announced. 1 CEU for exhibit visit Location: Armory

12:45 PM - 1:30 PM

Afternoon Track 1: The Joint Commission Standards and National Patient Safety Goal Update for 2010



Kathleen Catalano, RN, JD, FHIMSS
Principal, Catalano and Finch Compliance Advisors

Session description: This session will examine the impact changes in the Joint Commission's standards and the "deemed status" requirements have had on HIM departments and professionals. A special focus will be placed on the changes in the National Patient Safety Goals that affect HIM. The Joint Commission standards that pose "opportunities" for the HIM professional will be targeted throughout the presentation, tips on putting your "best foot forward" during a Joint Commission survey will be provided. 1 CEU Location: 2nd Floor meeting rooms, Radisson

12:45 PM - 1:30 PM

Afternoon Track 2: Transparency and QA Benchmarking in Transcription



Jefferson Howe, MSA, CMT
Chart Completion & Transcription Manager, Maine Medical Center

Session description: According to Chris Dimick in an article entitled "The Empowered Patient," published in February 2010 Journal of AHIMA, "The movement to give patients better access to and control of their health information is giving HIM a new customer: The patient. That requires a shift in both operations and culture." For medical transcription, that means greater transparency of information between the patient and transcriptionist and for MT quality programs - it changes everything. This presentation will explore current QA Benchmarking best practices in transcription and give light to the changing environment of healthcare quality and data integrity in electronic systems. 1 CEU Location: 2nd Floor meeting rooms, Radisson

12:45 PM - 1:30 PM

Afternoon Track 3: An Automated Approach to Monitoring Access Within Clinical Applications



Debra A. Mikels
Corporate Manager, Confidentiality, Partners Healthcare

Janice Grillo
Corporate Team Leader, Information Systems, Partners Healthcare

Session description: This presentation summarizes a research project that involved the application of data mining techniques to large datasets, in order to determine the probability of inappropriate electronic health record accesses. The goal of this initiative is to develop an intelligent surveillance system to proactively identify unusual access patterns. 1 CEU Location: 2nd Floor meeting rooms, Radisson

1:30 PM

Meeting Adjournment

ROOM RESERVATIONS

Special Rates at Radisson Hotel, Manchester, NH

A special room rates of **\$124 per night** plus 9% tax (state of NH) (**single or double occupancy**); \$134 per night plus 9% tax (triple occupancy); \$144 per night plus 9% tax (quadruple occupancy) are being offered to all conference attendees and exhibitors **until April 10, 2010**. Thereafter, reservations will be taken on a space availability basis only.

Phone reservations: Dial hotel directly at (603) 206-4109, or Radisson Worldwide at (800) 333-3333, and mention our conference name: **6 NE State HIMA**

Online reservations: Click on the following link: www.radisson.com/manchesternh and reference the PAC code **NEHIMA**.

For more information on hotel amenities offered at Radisson Manchester, please visit their website at www.radisson.com/manchesternh.

SOCIAL EVENTS

Sunday, May 2, 2010

Explore Manchester!

If you arrive a little early, why not take in the sites, do some shopping, head to a ballgame! Below are some links to plan your day:

- Shopping: <http://www.directorynh.com/NHRetail-ConsumerSites/NHMalls.html>
- [Dining Options in Manchester](#)
- Sports: Manchester Fisher Cats (baseball team- Double A affiliate of the Toronto Blue Jays) 1/2 mi from hotel: <http://www.nhfishercats.com/schedule.php>
- Theater: Palace Theatre, 1 mi from hotel: <http://www.palacetheatre.org/event-listing/>

Meet & Greet Cocktail Reception 5 pm - 6 pm

Location: Curriers Room, main floor

Gather with your colleagues and business partners for light hors d'oeuvres and a cash bar. Relax and mingle for a while before heading out for dinner on your own. This event is free to all attendees.

Please indicate your intent to attend in step 3 of the registration form.

Exhibitor Move In 7 pm - 10 pm

Location: Armory, main floor near Ballroom

Monday, May 3, 2010

9th Annual Silent Auction/Exhibit Hall Open 8 am - 4 pm

Location: Armory

The Annual NE State HIMA Silent Auction is a fun and interactive event taking place during exhibit hours in the Exhibit Hall on Monday. Items for the auction are donated by the exhibiting companies and each of the six New England HIM Associations. Each attendee for Monday will be given \$20 of "Funny Money" to begin their bidding. "Funny Money" becomes real cash if you are the winning bidder! Bidding will continue throughout the day on Monday and will conclude during the Presidents Reception in the early evening. Winning bidders must be present to claim their item. All proceeds of the auction will benefit the educational programs and scholarships being offered on behalf of the New England HIM Associations.

New England HIMA Hospitality Booths 8 am - 4 pm

Location: Armory

Visit the Hospitality Booths of each of the 6 New England HIMA's to take advantage of membership perks such as association news, products for purchase, giveaways, AHIMA profile updates & CoP registration, and other great surprises.

Presidents Dinner Reception honoring outgoing AHIMA CEO, Linda Kloss 5:30 pm - 9:00 pm

Silent Auction Wrap-up

Location: Ballroom

The Presidents Dinner Reception is graciously sponsored by:



A live jazz band, hot and cold hors d'oeuvres, pasta and carving stations, and cash bar will be available. Last bids for Silent Auction will be taken until 6 pm. Winners will be announced at that time. Admission is \$25 per person. Tickets may be purchased in step 3 of the registration form.

Tuesday, May 4, 2010

Exhibit Hall Open 8 am - 12 pm

Location: Armory

For full list of participating exhibitors and sponsors, see Exhibitor Section below.

New England HIMA Hospitality Booths 8 am - 12 pm

Location: Armory

Visit the Hospitality Booths of each of the 6 New England HIMA's to take advantage of membership perks such as association news, products for purchase, giveaways, AHIMA profile updates & CoP registration, and other great surprises.

EXHIBITORS

Our two day trade show takes place all day Monday, May 3rd, 2010 and half day on Tuesday, May 4th, 2010, in the Armory on the main floor of the Radisson Hotel, adjacent to the Ballroom. We expect 70 exhibiting companies this year, offering a great opportunity to see what's new in the HIM industry with products, technology and more. Please take the time to visit with our exhibiting companies and thank them for supporting our conference. You will receive 1 CEU per day for your exhibit hall visit.

Blanket Registration - Mon & Tues (General Sessions)

Member

\$280.00

Discounted Price
\$260.00

If Registered By
Friday, April 2, 2010

Non-member

\$350.00

Discounted Price
\$330.00

If Registered By
Friday, April 2, 2010

Student/Senior

\$195.00

Discounted Price
\$175.00

If Registered By
Friday, April 2, 2010

Blanket Registration - Mon (Interventional Radiology) & Tues

Member

\$280.00

Discounted Price
\$260.00

If Registered By
Friday, April 2, 2010

Non-member

\$350.00

Discounted Price
\$330.00

If Registered By
Friday, April 2, 2010

Student/Senior

\$195.00

Discounted Price
\$175.00

If Registered By
Friday, April 2, 2010

Daily Registration - Monday only (General Sessions)

Member

\$170.00

Discounted Price
\$150.00

If Registered By
Friday, April 2, 2010

Non-member

\$220.00

Discounted Price
\$200.00

If Registered By
Friday, April 2, 2010

Student/Senior

\$110.00

Discounted Price
\$90.00

If Registered By
Friday, April 2, 2010

Daily Registration - Monday only (Interventional Radiology Coding)

Member

\$170.00

Discounted Price
\$150.00

If Registered By
Friday, April 2, 2010

Non-member

\$220.00

Discounted Price
\$200.00

If Registered By
Friday, April 2, 2010

Student/Senior

\$110.00

Discounted Price
\$90.00

If Registered By
Friday, April 2, 2010

Daily Registration - Tuesday only

Member

\$170.00

Discounted Price
\$150.00

If Registered By
Friday, April 2, 2010

Non-member

\$220.00

Discounted Price
\$200.00

If Registered By
Friday, April 2, 2010

Student/Senior

\$110.00

Discounted Price
\$90.00

If Registered By
Friday, April 2, 2010

Add-on Options

Add-on options apply only to **Sunday Pre-Conference Workshop attendees** who wish to add additional days to their registration. You must first register for one of these workshop admission items in the section above in order to use an Add-on option.

For CCS/CCS-P Prep Workshop - Add Tues only

Member

\$110.00

Non-Member

\$130.00

Student/Senior

\$85.00

For Project Management - Add Monday (General Sessions) only

Member

\$110.00

Non-Member

\$130.00

Student/Senior

\$85

For Project Management - Add Monday (Interventional Radiology Coding) only

Member

\$110.00

Non-Member

\$130

Student/Senior

\$85

For Project Management - Add Mon (General Sessions) & Tues

Member

\$230.00

Non-Member

\$250.00

Student/Senior

\$160.00

For Project Management - Add Mon (Interventional Radiology Coding) & Tues Sessions

Member

\$230.00

Non-Member

\$250.00

Student/Senior

\$160.00

For Project Management - Add Tues only

Member

\$110.00

Non-Member

\$130.00

Student/Senior

\$85.00

\$250.00

Student/